

Ref : KTBA/08.2025/071

Date : August 28, 2025

**Mr. Rashid Mahmood Langrial,**  
Hon'ble Chairman,  
Federal Board of Revenue,  
FBR House, Constitution Avenue G-5,  
Islamabad.  
chairman@fbr.gov.pk

Sub: **REQUEST TO REMOVE/RESOLVE LEGAL & TECHNICAL  
GLITCHES/INADEQUACIES FROM IRIS PORTAL**

Dear Rashid Sahib, اَلْسَّلَامُ عَلَیْكُمْ

On behalf of the Karachi Tax Bar Association, we write to express our profound concern regarding the serious operational challenges plaguing the IRIS portal, which are severely impeding the filing of Income Tax Returns for the Tax Year 2025.

While the belated return availability on the IRIS portal infringes upon the timelines mandated under **Rule 34A of the Income Tax Rules, 2002**; the delay otherwise has compressed filing window as provided under **Section 118 of the Income Tax Ordinance, 2001** and has placed undue strain on taxpayers and professionals alike.

Additionally the persistent technical and functional inadequacies in the IRIS has exponentially compounded by the taxpayers' pain. This includes erroneous tax computations, upload failures, legal inconsistencies, and incorrect pre-populated data from MIS. We have compiled a list of issues and attached here as Annexure "A" for your addressal.

Presently, the most critical issue is the portal's severely degraded performance. Users are experiencing persistent sluggishness, characterized by prolonged browsing lags, frequent timeouts and transaction failures. This unreliable functionality is disrupting workflows, causing significant filing delays and indicates an infrastructure that is demonstrably inadequate to handle peak filing traffic.

We therefore urgently request the FBR's immediate intervention to:

1. **Prioritize a complete technical overhaul** to permanently resolve the documented anomalies.
2. **Drastically scale up server capacity and bandwidth** to ensure smooth and stable portal operation under heavy load.

These steps are essential to facilitate the seamless, efficient, and timely filing of tax returns by all taxpayers before the deadline.



We are attaching a list of anomalies as a step to identify the same as informed to us by our worthy members. Please note that if required we shall be sending you the further anomalies/errors as and when identified by our members.

The KTBA remains available for constructive dialogue and collaborative efforts to support a swift resolution. We trust this matter will be accorded your highest priority.

Yours truly,

  
(Ali A. Rahim)

President

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(Shams Mohiuddin Ansari)

Hon. General Secretary

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Copy to:

- i. **Dr. Hamid Ateeq Sarwar**, Member (Inland Revenue - Operations), FBR, Islamabad.
- ii. **Dr. Najeeb Ahmad**, Member (Inland Revenue - Policy), FBR, Islamabad.
- iii. **Mr. Anwar Kashif Mumtaz**, President, Pakistan Tax Bar Association
- iv. **Press Media**

**Enclosure:** Matrix containing Glitches, Anomalies and Feedback



### Annexure "A"

Section	Anomaly / Glitch in IRIS	Rationale (if any)
s.4AB : surcharge on incomes exceeds PKR 10.0m	Taxpayer is eligible for tax credit in terms of s.61 for donations paid to approved NPOs, but IRIS portal is allowing tax credit only on tax and not on surcharge despite the fact that surcharge include tax.	The portal should be aligned with the provision of law.
s.4AB : surcharge on incomes exceeds PKR 10.0m	Share income whatever received by a member of AOP is exempt from tax (s.92) hence surcharge s.4AB is not applicable despite the share exceeds PKR 10.0m; but IRIS is creating tax where share income exceeds 10.0m	The portal should be aligned with the provision of law.
s.4AB : surcharge on incomes exceeds PKR 10.0m	Where the taxes withheld s.233, 148 & others is in excess of actual rate; IRIS is not adjusting the excess tax withheld against surcharge s.4AB	The portal should be aligned with the provision of law.
	Where the taxes withheld at enhanced rate by way of s.100BA the IRIS is not creating refund for tax paid in excess of actual liability	
s.116A : foreign income and assets statement	IRIS is not accepting submission of statement with message "income tax return notified for review only, submission is not allowed".	